



Licensed by Cheshire West and Chester Council (License No: 12/AB/018)  
for Day Care & Overnight Home Boarding of Dogs. Insured.

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### Terms & Conditions:

1. Although we make every effort to ensure your dog is well cared for to a high standard, your dog will be treated like he/she is our own and will receive plenty of care, affection and attention, we cannot be liable for loss, illness, injury or death. Finbar's Friends has the required Public Liability Insurance, this does not cover injury incurred by a dog whilst in our care, through interaction with other dogs or otherwise, however the injury occurred.
2. If we have any concerns about the health of your dog, we will inform you (if this is possible and you can be contacted at the time) and also contact a Veterinary Surgeon, (this will your Vet or ours, whichever is practical) who will act in the best interest of your dog. All Veterinary costs to be met by you the owner of the dog/s. Travel to and from the Vet is chargeable, please refer to the price list.
3. Your dog/s must be up to date with all vaccinations, including kennel cough (copies of current certificates to be provided) and also be up to date with regular flea and worming preventative treatments.
4. Your dog/s must be well socialised with people and other dogs (in an off-lead environment), friendly, castrated or spayed, house trained, well behaved, not aggressive, not possessive and not destructive. Nor can your dog bark when put to bed for the night. We are unable to accept dogs that are aggressive towards people or other dogs.
5. Payment terms; for overnight boarding, a 25% deposit is required and is non-refundable. The balance is due on the first day of boarding. Day Care - payable on collection at the end of each day/week.
6. Cancellations: Overnight Boarding fees are due in full if cancelled within 2 weeks of booked dates, 50% fee is due if cancelled within 4 weeks of booking. Day Care fees are due in full if cancelled within 72 hours of booked dates.
7. You agree to provide full and detailed information about your dog on the 'Information about your Dog' form. You agree to keep us informed of any changes to your dog/s.
8. You agree to provide enough food for the duration of your dog/s stay, if insufficient food is supplied you agree to refund the cost incurred through purchasing more food.
9. If your dog causes damage, other than reasonable wear and tear you agree to reimburse any reasonable cost incurred.
10. When arriving at Finbar's Friends please inform us if your dog has been fed within 2 hours of the arrival time. It is important your dog is not exercised off-lead on a full stomach. Your dog must arrive and leave on a lead.
11. All dogs will be exercised when off the premises on a lead, unless you prefer your dog/s to be off the lead, you will be required to complete and sign an Off the Lead authorisation form. Otherwise your dog will be exercised on the premises, in a dog proof enclosure.
12. In booking Day care or Overnight Boarding, you are confirming your dog/s is in good health and have had no communicable disease in the last 30 days from the start of the booked period.
13. Whilst in our care your dog will wear a dog tag with our contact details.
14. Photography/videos, you agree we may use any photographs or videos of your dog, obtained whilst in our care, for promotional purposes, including use on our website, social media, printed materials or publications.
15. Submission and signing of this document will confirm the owner/s acceptance of the Terms and Conditions.

Signature of Owner .....Print Name.....

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